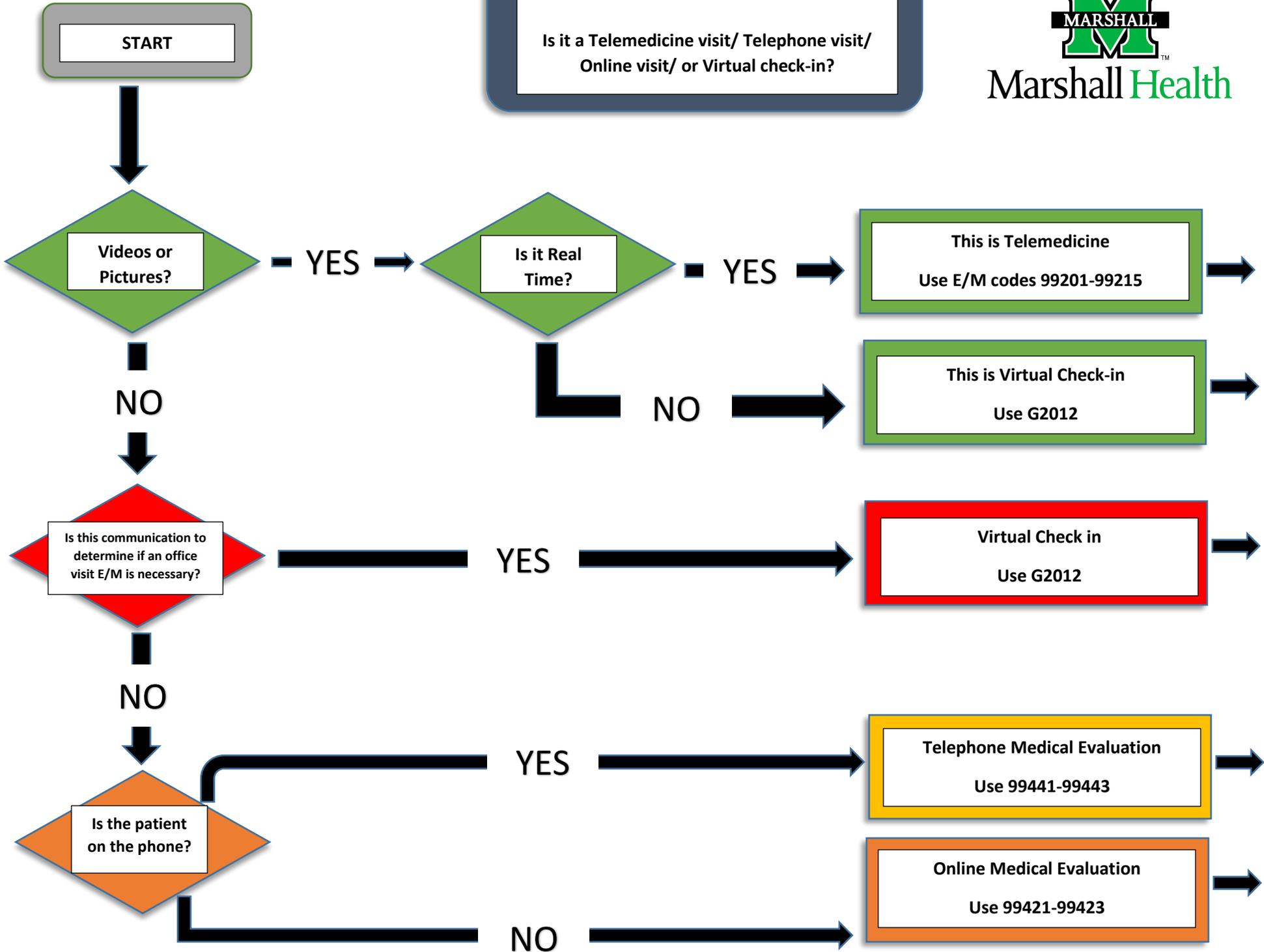




Marshall Health

Is it a Telemedicine visit/ Telephone visit/
Online visit/ or Virtual check-in?



In order to bill for a telemedicine service you must have the following documented (audio and video enabled)

- Verbal consent obtained(either scanned in or entered directly into Allscripts)
- Everything you would typically document in a traditional in office encounter (all Elements of E/M must be documented)
- The platform used for telemedicine(Microsoft teams, Zoom, Amwell...)
- Time of the encounter: This is a recommendation from the corporate auditor and compliance specialist

In order to bill for a Virtual check in you must have the following documented(audio only)

- Verbal consent obtained(either scanned in or entered directly into Allscripts)
- The medical discussion between the provider and the patient as it pertains to whether or not to bring the patient into office
- Start and stop time of the call: this is required by Medicare

In order to bill for a Telephone Medical Evaluation

- Verbal consent obtained(either scanned in or entered directly into Allscripts)
- The medical discussion between the provider and the patient with as many elements of E/M as you possibly can through the telephone
- Start and stop time of the call: this is required by Medicare
- E/M cannot have taken place in the last 7 days nor can lead to an E/M in the next 24 hours or next available appointment

In order to bill for an online medical evaluation

- Verbal consent obtained(either scanned in or entered directly into Allscripts)
- The medical discussion between the provider and the patient with as many elements of E/M as you possibly can through the internet
- Start and stop time of the chat: this is required by Medicare
- E/M cannot have taken place in the last 7 days nor can lead to an E/M in the next 24 hours or next available appointment

For questions: e-mail Anastacia at chapman114@marshall.edu or call her at 304-691-6726