Is it a Telemedicine visit/ Telephone visit/ Online visit/ or Virtual check-in?

- **YES**
  - Videos or Pictures?
    - **YES**
      - Is it Real Time?
        - **YES**
          - This is Telemedicine
            - Use E/M codes 99201-99215
        - **NO**
          - **NO**
    - **NO**
      - Is this communication to determine if an office visit E/M is necessary?
        - **YES**
          - Virtual Check in
            - Use G2012
        - **NO**
          - Is the patient on the phone?
            - **YES**
              - Telephone Medical Evaluation
                - Use 99441-99443
            - **NO**
              - Online Medical Evaluation
                - Use 99421-99423
  - **NO**
    - **NO**
In order to bill for a **teledicine** service you must have the following documented (audio and video enabled)

- Verbal consent obtained (either scanned in or entered directly into Allscripts)
- Everything you would typically document in a traditional in office encounter (all Elements of E/M must be documented)
- The platform used for teledicine (Microsoft teams, Zoom, Amwell...)
- Time of the encounter: This is a recommendation from the corporate auditor and compliance specialist

In order to bill for a **Virtual check in** you must have the following documented (audio only)

- Verbal consent obtained (either scanned in or entered directly into Allscripts)
- The medical discussion between the provider and the patient as it pertains to whether or not to bring the patient into office
- Start and stop time of the call: this is required by Medicare

In order to bill for a **Telephone Medical Evaluation**

- Verbal consent obtained (either scanned in or entered directly into Allscripts)
- The medical discussion between the provider and the patient with as many elements of E/M as you possibly can through the telephone
- Start and stop time of the call: this is required by Medicare
- E/M cannot have taken place in the last 7 days nor can lead to an E/M in the next 24 hours or next available appointment

In order to bill for an **online medical evaluation**

- Verbal consent obtained (either scanned in or entered directly into Allscripts)
- The medical discussion between the provider and the patient with as many elements of E/M as you possibly can through the internet
- Start and stop time of the chat: this is required by Medicare
- E/M cannot have taken place in the last 7 days nor can lead to an E/M in the next 24 hours or next available appointment

For questions: e-mail Anastacia at chapman114@marshall.edu or call her at 304-691-6726