

Teaching for Quality (Te4Q) Faculty Development Program Marshall School of Medicine

Program Goal: Equip faculty to lead, design and evaluate effective learning in Quality Improvement/Patient Safety (QI/PS) across the continuum of health professional development.

"Moving QI/PS-savvy clinicians from an educational idea to an educational intervention"

Program Objectives: By the end of the workshop QI/PS-savvy faculty will be able to:

- 1. Address an identified gap in the education of students, residents, and/or practicing clinicians regarding quality improvement and patient safety
- 2. Design an educational innovation to fill that gap
- 3. Implement and assess the impact of the innovation

Pre-Requisites & Pre-Work:

- 1) Complete Participant Application: Participants must have some formal training in QI/PS AND have experience in implementing QI/PS processes and techniques in practice.
- 2) Come prepared with one (or more) educational project ideas for development at the workshop. Idea(s) should be designed to enhance knowledge and skills in QI/PS for your learners in one or more of the educational and practice continuum areas (UME, GME, CME, staff and faculty development and/or interprofessional education).
- 3) Review core reading materials (attached)
 - Brian Wong, Wendy Levinson, Kaveh Shojania. Quality improvement in medical education: current state and future directions. Medical Education 2012: 46: 107-119.
 - Gail Armstrong, L Headrick, W Madigosky, Greg Ogrinc. Jnt Commission Designing education to improve care. Journal on Quality and Patient Safety. Jan 2012. Vol 28. No 1.
 - DE Moore. How Physicians Learn & How to Design Learning Experiences for Them. In Continuing Education in the Health Professions. 2008. <u>http://macyfoundation.org/docs/macy_pubs/pub_ContEd_inHealthProf.pdf</u>

4) Complete Self-Assessment of QI/PS Proficiency & Teaching Skills (attached)

Workshop Faculty

Nancy Davis, PhD, Director, Practice Based Learning and Improvement, AAMC Robert Flora, MD, MBA, MPH, Director of Medical Education and Designated Institutional Officer Providence Hospital & Medical Center, Southfield, Michigan

Program

	Monday, August 11, 2014	
Time	Agenda	Faculty
1:30-2:00	Welcome	Dr Shah
	-Goals of program	Dr. Davis
	-Overview of agenda	
	-Introduce faculty	
2:00-2:45	Participant & Projects Introductions	
2:45-3:45	Overview of Adult Learning Principles I	Dr. Davis
	Objectives:	
	-Identify goal (aim) for educational project	
	-Assess learner needs and stages of learning	
	-Develop effective educational goals and learning objectives	
	base on learner needs	
3:45-4:15	BREAK	
4:15-5:00	Overview of Adult Learning Principles II	Dr. Davis
	Objectives:	
	-Create effective interprofessional teams	
	-Select effective teaching strategies based on	
	goals/objectives	
5:00-5:15	Reflection & Feedback	Dr. Davis
	-Update Project Plan	
	-Workshop Evaluation	
5:15-5:30	Plan for Day 2	Dr. Davis

	Tuesday, August 12, 2014	
7:30-8:00	Continental Breakfast	
8:00-8:30	Reflection on Day 1	
8:30-10:00	Effective Teaching of Quality Improvement & Patient	Dr Flora
	Safety	Dr Becker
	Objectives:	
	-Create learning experiences with combination of didactic and	
	project-based work based on QI/PS competencies	
	-Link learning activity with health system improvement efforts	
	-Assess education outcomes relative to QI/PS desired	
	outcomes	
	-Model QI in educational processes	
	-Identify resources for basic data analysis, statistical tools and methodologies	
	-Develop effective QI/PS team-based projects for learners	
	-Effectively engage learners in organizational QI/PS activities	
10:00-	BREAK	
10:30		

10:30-12N	Assessing the Impact: Learner Assessment & Feedback	Dr. Davis
	Objectives:	
	-Use Kirkpatrick's model to create effective learner	
	assessments to include:	
	Goals of assessment	
	Formative vs summative assessments	
	Competency-based assessment methods	
	Working with problem learners	
	Implement effective assessment tools for classroom and	
12:00-	clinical settings	
12:45		
12:45-1:30	Assessing the Impact: Program evaluation	Dr. Flora
	Objectives:	
	Use Kirkpatrick's model to create effective educational	
	program evaluation	
	Implement effective evaluation tool:	
	-Logic Model	
	-Program Evaluation Model	
1:30-2:45	Making the Case & Leading Change	Dr Flora
	Objectives:	
	-Analyze your Organizational Readiness Assessment	
	-Identify principles of effective change	
	-Engage principles of effective team work	
	-Discuss use of collaboration and team work in your project	
0.45.0.00	-Promote principles of effective leadership	
2:45-3:00 3:00-3:45	BREAK	Dr. Davia
3:00-3:45	Implementation & Dissemination Objectives:	Dr. Davis
	- Develop an initiative implementation plan that includes	
	identification of stakeholders and champions, necessary	
	resources and timeline	
	-Identify and develop a plan for overcoming barriers	
	-Create implementation plan for educational project	
	-Develop plan(s) for dissemination through presentation or	
	publication	
3:45-4:30	Reflection & Feedback	Dr. Davis
	-Update Project Plan	
	-Workshop Evaluation	